

Aylesbury
Bucks
HP21

23rd September 2009

Dear Julie and the A1 team,

Thank you very much for taking the time to come to my house and give my central heating system the colonic irrigation treatment (flush) that it needed.

Having listened to you explain the importance of maintaining a house's heating system and also not confident of the previous owners maintenance it seemed to me a good purchase.

You assured me that we would be able to leave the keys with your engineer and have no worries for the whole day. When we came back the house was tidy, no mess anywhere and even left a thank you note for the biscuits we left for him.

Julie then gave me a break down of what was done – the system needed 5 flushes and he also spotted a leak in the overflow which was fixed at no extra charge. Also he noticed trapped air in the system so he bled the radiators to make sure the system would be as efficient as it can be.

I urge people with old boilers to consider this if they cannot afford a new one as energy bills will increase this winter and an efficient system will reap you benefits.

I would have no hesitation in recommending Julie and her team at A1 as I was extremely happy with their service.

Once again many thanks for your help,

Yours Sincerely,

A handwritten signature in black ink, appearing to be 'Andrew Burton and Helen Lasko'. The signature is stylized and somewhat cursive, with a long horizontal line extending to the right.

Andrew Burton and Helen Lasko